

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**  
**On this the 12<sup>th</sup> day of February 2019**  
**C.G.No:288/2018-19/Nellore Circle**

**Present**

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Member (Technical)  
Independent Member

**Between**

M.Srinivasulu Naidu,  
S/o Subba Naidu,  
D.No:3/A1, 7<sup>th</sup> Ward,  
Rapur,  
Nellore -Dist.

Complainant

**AND**

1.Assistant Accounts Officer/ERO/Gudur  
2.Assistant Engineer/O/Rapur  
3.Assistant Divisional Engineer/O/Gudur Rurals  
4.Divisional Engineer/O/Gudur

Respondents

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**ORDER**

1. Complainant filed a petition before this Forum regarding revision of CC bill.
2. Respondent No.1 had submitted his written submission to the Forum, wherein he elucidated that an assessment amount of Rs.3,675/- was raised in the CC bill of complainant's service towards regularization of additional load. Later, the case was deleted in MATS by the Corporate office as there was an another case booked on the same service number for an assessment amount of Rs. 4,325/- and the complainant had also paid the amount. Now, there is no pending case against complainant's service number.
3. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 15.11.2018 at 4.20 PM.
4. Since the grievance of the complainant was resolved by the Respondents, accordingly

the case is disposed off in favour of the complainant.

DESPATCHED  
DATE 16/2

C.G.No.288/2018-19\_Nellore Circle

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup>Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, 12<sup>th</sup> day of February 2019.

Sd/-  
Member (Finance)

Sd/-  
Member (Technical)

Sd/-  
Independent Member

Sd/-  
Chairperson

**Forwarded By Orders**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.